

CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS	
Mo/Yr	Liberty Utilities	Change	Mo/Yr	Approved By TSA Lead	Disposition of Designated per Notice - Confirmation
7/12	Mark Smith	Laura Hale	Mark Smith	Kathy Hs	10/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Thomas Ryan	Mark Smith	Brian Varga	11/18/2012
	Mark Smith	Marylene Baer	Mark Smith	Brian Varga	5/1/2013
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	10/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
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	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
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	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Santoro	Mark Smith	Kathy Hs	11/18/2012
	Mark Smith	Lon Sant			

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
								A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2. a. (v) of the Settlement Agreement														
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead Liberty	Mo/Yr Change	Approved By TSA Lead NG	Monthly statements (Most Recent/per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(i))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(i))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
	Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		M. Ke Amico						3/28/2013	5/1/2013
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/1/2013	11/30/2013
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
	Steve McCrodon		B. Il Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/31/2013	8/26/2013
	Nicole Harris		Nancy Cianflone	8/12	Bill Sherry		Nancy Cianflone							
	Nicole Harris		Nancy Cianflone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianflone							
	Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianflone							
	B. Il Sherry		Brian Schuster / Joe Basic		Bill Sherry		Nancy Cianflone							
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianflone							
	David Carleton / Nicole Harris	7/12	Nancy Cianflone	8/12	Bill Sherry		Nancy Cianflone							
	Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianflone							
	ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
	Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS	

Schedule A

Reg-1
Reg-2

Records-1
Records-2

IT-1
IT-2
IT-3
IT-4
IT-5
IT-6
IT-7
IT-8
IT-9

F Regulatory Support
Regulatory Support - General
Regulatory Reporting

G Records Management
Identification of Books and Records
Separation and Transfer of Books and Records

H IT Transition Services
Business Application Services
Collaboration Services (E-Mail)
Data Centers
Client Services
Contracts and Licenses
Infrastructure Services
Networking Support
IS Energy Management Systems (EMS)
Security Services

Service

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS								
								A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead Liberty	Mo/Yr Change	Approved By TSA Lead NG	Monthly statements (Most Recent Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(i))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(i))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(iii))
	ChristiAne Mason Robert Campbell		Michael Laflamme Ann Leary		ChristiAne Mason		Michael Laflamme							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (November 2013 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 12/23/2013
Invoice #: 800056028
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

November 2013
October 2013

Attachment A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	827.71	827.71	1,655.42	1,655.42
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	827.71	827.71	1,655.42	1,655.42
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	(16,837.89)	-	(16,837.89)	(16,837.89)
Resource & Workload Planning	-	-	-	744.30	-	744.30	744.30
Electric Fdr Sub T and Sub Asset Planning	-	-	-	(11 771.24)	-	(11 771.24)	(11 771.24)
Sub Mtnc Programs /Engineering	-	-	-	122,197.48	-	122,197.48	122,197.48
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	1,095.73	-	1,095.73	1,095.73
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	-	9,608.37	9,608.37	9,608.37
Relay & Protection	-	-	-	3,612.72	-	3,612.72	3,612.72
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	299.86	-	299.86	299.86
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	33,963.60	-	33,963.60	33,963.60
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	55.46	55.46	55.46
Meter Ops/Meter Shop	-	-	-	-	298.36	298.36	298.36
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	695.68	695.68	695.68
Ops Misc	-	-	-	-	(1,996.39)	(1,996.39)	(1,996.39)
Operations	-	-	-	133,304.56	8,661.48	141,966.04	141,966.04
Energy Efficiency	-	-	-	691.64	-	691.64	691.64
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	691.64	-	691.64	691.64
Network Control	-	-	-	16,198.33	-	16,198.33	16,198.33
Load Forecasting	-	-	-	317.03	-	317.03	317.03
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	17,227.98	17,227.98	17,227.98
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	(7.68)	(7.68)	(7.68)
Gas Load Forecasting	-	-	-	-	2,456.41	2,456.41	2,456.41
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	16,515.36	19,676.71	36,192.07	36,192.07
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	201.30	201.30	201.30
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	201.30	201.30	201.30
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	51,161.88	613.37	51,775.25	51,775.25

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 12/23/2013
Invoice #: 800056028
Terms: Net 20

Initial Billing for Transition Services Activity: November 2013
Final Billing for Transition Services Activity: October 2013

Attachment A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	-	-	-	109,052.89	2,558.97	111,611.86	111,611.86
Collections Support	-	-	-	(34.63)	(36.28)	(70.91)	(70.91)
New Business Admin	-	-	-	2,786.46	79.92	2,866.38	2,866.38
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	6,626.82	-	6,626.82	6,626.82
Customer Service	-	-	-	169,593.42	3,215.98	172,809.40	172,809.40
General	-	-	-	233.73	-	233.73	233.73
Regulatory Reporting	-	-	-	-	222.53	222.53	222.53
Regulatory Support	-	-	-	233.73	222.53	456.26	456.26
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	4,549.76	(32,284.75)	(27,734.99)	1,641.84	4,580.57	6,222.41	(21,512.58)
Collaboration Services	-	-	-	-	-	-	-
Data Centers	6,777.15	27,566.55	34,343.70	-	-	-	34,343.70
Client services	33,151.65	(29,375.00)	3,776.65	-	-	-	3,776.65
Contracts & Licenses	47,572.55	(30,044.66)	17,527.89	7,374.71	30,338.24	37,712.95	55,240.84
Infrastructure Services	(41,004.33)	(64,099.89)	(105,104.22)	39,511.35	5,113.64	44,624.99	(60,479.23)
Networking Support	1,605.00	4,553.02	6,158.02	-	-	-	6,158.02
EMS/SCADA	2,244.39	910.58	3,154.97	3,696.96	-	3,696.96	6,851.93
Security Services	-	-	-	-	113.82	113.82	113.82
IT	54,896.17	(122,774.15)	(67,877.98)	52,224.86	40,146.27	92,371.13	24,493.15
TOTAL	54,896.17	(122,774.15)	(67,877.98)	373,391.28	72,951.98	446,343.26	378,465.28

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

See attached

nationalgrid



Service Transition Notice
Request to Terminate Service
And
Confirmation to Terminate Service

Date Requested: 11/19/2013

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes Energy Natural Gas Inc's ("Energy North") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	LNG and I&R (Gas Only)
TSA Service Number and Title	Gas Ops – 07 LNG Compliance and Training
National Grid Service Representative	Friket Su
Liberty Service Representative	Norm Gallagher <i>Norm Gallagher</i>
Transition Service End Date	11/26/2013
Tasks to be Completed by End Date	N/A
Records/Data Transfer Status & Requirements	N/A
Information or Assistance Required by National Grid to Effectuate Transition	No further information or assistance is required from National Grid to terminate this TSA. This TSA was never actually initiated.

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative:

Name (Printed): Norman Gallagher Title: Production and Control Manager

Date: 11-26-13

Confirmation:

National Grid Service Representative:

Name (Printed): FIKRET SU

Date: 11/26/13

Title: Director, LNG Operations

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Nothing to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report